



BOYS & GIRLS CLUBS
OF DELAWARE

July 24, 2020

Dear Friends,

Today, we learned about a data security incident involving accounts on Blackbaud, which Boys & Girls Clubs of Delaware and many other nonprofits and schools use as a platform for business operations and financial accounting. This breach may have involved your personal information. Boys & Girls Clubs of Delaware takes the protection and proper use of your information very seriously. We are contacting you to explain the incident and provide you with steps you can take to protect yourself.

Blackbaud was notified by one of their third-party service providers of a security incident. They discovered and stopped a ransomware attack. After discovering the attack, the Cyber Security team together with independent forensics experts and law enforcement successfully prevented access to the system. Prior to locking the cyber criminal out, the cyber criminal removed a copy of Blackbaud's backup file containing personal information. This occurred at some point beginning on February 7, 2020 and could have been there intermittently until May 20, 2020.

The cyber criminal did not access credit card information, bank account information or social security numbers. However, Blackbaud has determined that the file removed may have contained contact information, demographic information and a history of your relationship with Boys & Girls Clubs of Delaware, such as donation dates and amounts. Based on the nature of the incident, the research and investigation, Blackbaud has assured us that they have no reason to believe the data went beyond this cyber criminal, was or will be misused, or will be disseminated or otherwise made available to others.

We are notifying you so that you can protect yourself and your information. It is recommended that you remain vigilant in monitoring your financial accounts and promptly report any suspicious activity or suspected identity to theft to us and to the proper law enforcement authorities.

We will continue to follow up with Blackbaud regarding any updates on this situation and will contact you, should there be additional information to share.

Please don't hesitate to contact us if you have any questions.

Sincerely,

John Wellons
President & CEO

Robin Roberts
Chief of Staff